

Columbia County Emergency Management Family Assistance Network (FAN)

The purpose of this group is to provide emotional, spiritual and logistical support for residents who have non-health related COVID 19 related needs. Support providers for the FAN include spiritual leaders of religions and denominations and mental health professionals.

Emotional/Mental Health Support	
Columbia County Department of Human Services/Mental Health Center:	
Phone: 518-828-9446	Website: www.columbiacountymhc.com
Hours: Monday – Friday, 9am-5pm	
24/7 crisis line; Counseling services for children and adults offered remotely (telephone or video sessions); Care Coordination services for adults and children offered remotely; website resources	
Mobile Crisis Assessment Team (MCAT) of the Mental Health Association of Columbia and Greene Counties, Inc.	
Phone: 518-943-5555	Website: www.mhacg.org/mcat-team
Hours: 7 days/week 8am-10pm	
Crisis counseling offered remotely; referrals to local services; wellness checks offered remotely	

Spiritual Support	
Columbia County Sheriff's Office Emergency Management Division	
Phone: 518-828-1212	Website: https://www.facebook.com/columbiacountyemergencymanagementoffice/
Hours: 24/7 (leave a message if necessary and someone will call back)	
Comprehensive computerized directory of Columbia County worship sites and religious leaders.	
Overcomes Ministries w/GOD Belongs in our County	
Phone: 515-604-9094 Access Code: 425879573 Toll Free Prayer Line	
Hours: Daily 7-9am; 5-9pm	
Faith leaders from across the County will be available to provide support for anyone who wants to reach out. Group reflections, compassionate prayers, encouragement to go through this with verses that build courage and strength, referrals for 1:1 pastoral care; partnering with the Emergency Operation Center.	

Logistical Support	
Columbia County Emergency Operations Center (EOC)	
Phone: 518-828-1212	Website: https://www.facebook.com/columbiacountyemergencymanagementoffice/
Hours: 24/7 (leave a message if necessary, and someone will call back)	
Assistance obtaining information for a family member of someone who passed away during the COVID-19 crisis in Columbia County; assistance with contacting a local Funeral Home; assistance with contacting a County Coroner; assistance with determining the location of a deceased loved one; assistance with moving required documents that need signatures, between the person making arrangements for a deceased loved one and a local Funeral Home if no transportation is available.	